

# **Evaluating Digital Citizen Participation in Smart Cities**

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MoST - Mobilitets lab Stor-Trondheim

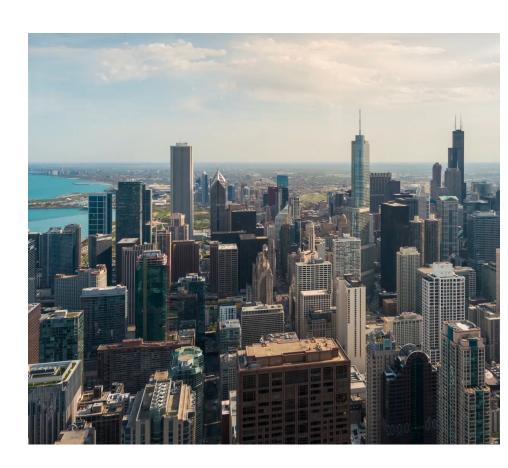
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# Introduction

Data-Driven Smarter Cities





# Introduction

Citizen
 Participation in
 Urban
 Development





## Method

- -Theories of Participation
- -Practical Case Study of One of the Redevelopment projects in Norway, with digital Participation

Torskeholmen redevelopment Case where digital Participation were held due to COVID-19 and received huge responses from 15% of the total Population of Municipality

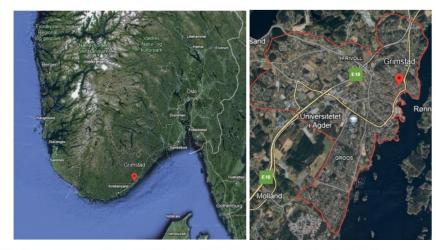


Fig. 1. Location map of Grimstad Municipality in Norway (Source: Google Earth)

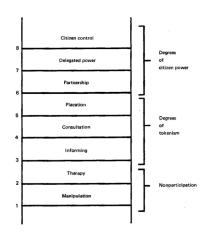


# **Theoretical Framework**

 Key Models: Arnstein's Ladder of Citizen Participation.

#### **Evaluation metrics**

- Qualitatively ----Representativeness, Inclusiveness, Transparency, and Facilitation in the Process of Participation
- Quantitatively--- Age, Gender, other demographic variables and diversity
- Analyzing Questionnaires as Knowledge-based, feelingbased, opinion based and behaviour-based questions



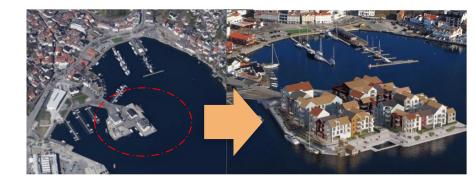




## Case Study: Torskeholmen, Grimstad Municipality

 Transforming a fishing and harbour area into a sustainable mixed-use neighbourhood and commercial space

 Goal - Develop Grimstad into an attractive city to live, work and study in for future generations



The islet of Torskeholmen (Left), Development alternative for future (Right)



## Case Study: Torskeholmen, Grimstad Municipality

#### Strategy

- Dissemation of Information:
   SMS, Digital Social Media
- Lead Questions "What will Torkesholmen become in future?"

#### Survey

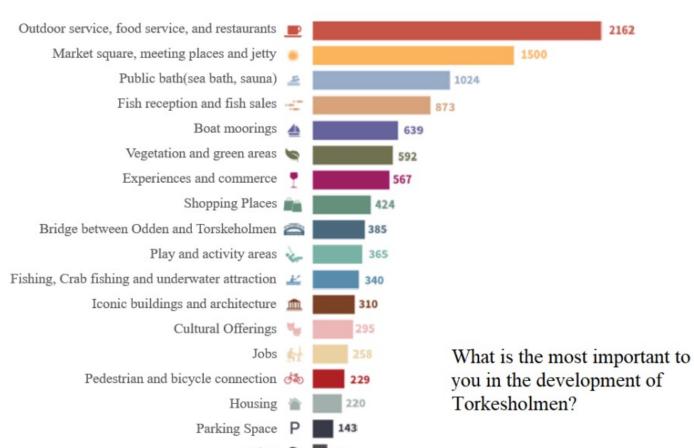
 13 Questions, 11 closed ended and final 2 free text based







## Case Study: Torskeholmen, Grimstad Municipality



Source: Asplan-Viak. (2020a) Spørreundersøkelse oppsummering\_2020-11-05 [Survey Summary]



# **Major Highlights**

- High engagement from younger demographics.
- Cultural attachment to the area.
- Questions to prompt values, desires and aspirations of individuals



Source: Asplan-Viak. (2020a). Spørreundersøkelse oppsummering 2020-11-05 [Survey Summary]



#### **Discussion**

- Digital Participation A tool to include Youths
- Risk of tokenism if not properly implemented And Ensuring genuine engagement.





#### **Thank You**

Questions?





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